

On-Demand Record Retrieval Service **FREE** during COVID-19



The COVID-19 pandemic has amplified the importance of interoperability and the ease in which clinical information needs to be securely available to an entire healthcare community of first responders, backend oversight teams and to the remaining providers continuing to deliver healthcare services to an already over-burdened healthcare system.

In response to COVID-19, Kno2 is providing an on-demand patient record retrieval service in our portal at **NO CHARGE**.

This provides access to the most recent patient records in the community, including records directly from Epic, Cerner, MEDITECH, athenahealth, eClinicalWorks, and other leading EHRs.

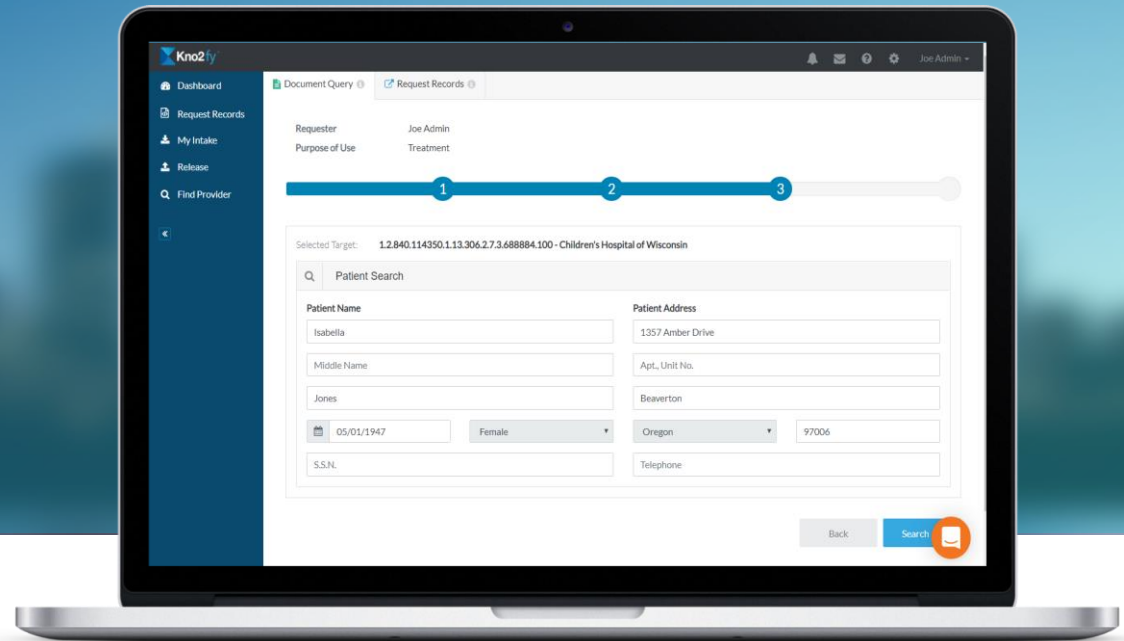
With Kno2, we can ensure timely, coordinated care responses during the public health crisis by leveraging the Kno2 gateway to Carequality --- and by extension, CommonWell Health Alliance --- providing you access to patient records at the right time and in the right place.

Who will this help ? The answer is, nearly every provider continuing to healthcare services AND those participating in the pandemic response.

Click here to sign up for Kno2 today: <https://kno2.com/register/covid-19>
Contact us: covid19@kno2.com

On-Demand Record Retrieval Service

A goodwill effort to assist all of healthcare during the COVID-19 pandemic at no charge.



Everything you need know...



What is this?

Kno2's on-demand record retrieval service allows you to search for and obtain patient records from surrounding participating hospitals, health systems, clinics and physician offices through a web browser without having to pick up the phone or fill out or fax a records request.



Who is eligible?

Any provider or healthcare organization involved in the treatment of patients (COVID and NON-COVID) that does not already have accessibility to the record retrieval service through their EHR is eligible to participate.



For how long?

Through the cessation of each emergency declaration by State or a Federal lift, whichever is longer. All States are eligible, even if they have not declared a state of emergency within the State, as many are handling overflow from surrounding areas of non-COVID-19 patients.



How to get started?

New Customers
Sign up online

<https://kno2.com/register/covid-19>

Existing Customers
All existing provider customers will be enabled for treatment queries during the time of the crisis.